



RENTAL POLICIES

Rental items cannot be guaranteed unless a deposit is received.

50% Payment is due at time of reservation.

Payment is to be made in full at least one week before reserved date unless other arrangements are made.

Cancellations must be made one week prior to deliver or will call date or are subject to a 100% cancellation fee.

Delivery is to the nearest place our delivery truck can reach and within reasonable carrying distance. Additional charges will be billed for deliveries involving stairs, elevators and excessive distance from the truck. Delivery fee does not include set up or take down. All items must be taken down be and re-stacked for pick up. Our standard delivery times are 8 am to 5 pm. All deliveries require a signature of responsible party upon receipt of inventory. Customer is responsible to verify all counts, as you will be charged for any missing items. Our counts are final.

Responsibility for equipment remains with the customer from delivery until return. Please be sure equipment is secure when not in use and protected from the weather. Replacement charges are made for missing, damaged, or broken items.

All rental items except linens are to be returned clean or there will be an additional cleaning charge.

Prices are subject to change without notice.